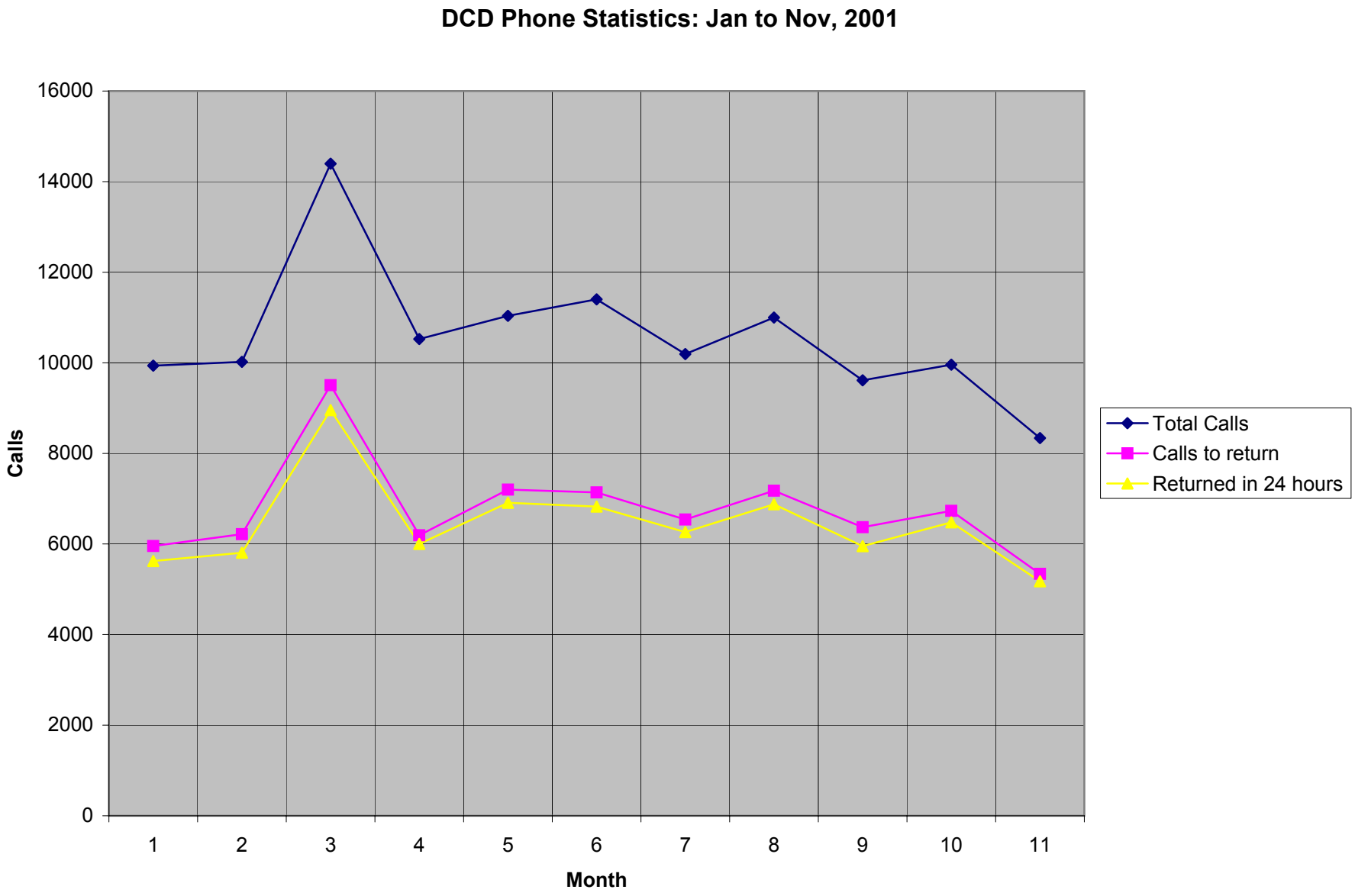
DCD Phone Statistics: Jan to Nov, 2001
16000
14000
12000
10000
8000
6000
4000
2000
0
Calls
1
2
3
4
5
6
7
8
9
10
11
Month
Total Calls
Calls to return
Returned in 24 hours