

# Clark County Regional Support Network Public Mental Health Services

PERSON OR FAMILY IN NEED OF MENTAL HEALTH CARE



**NOT A CRISIS SITUATION**

Person or Family contacts any of these agencies **directly** for access to mental health services.



- Children's Center*  
**360-699-2244** (serves children)
- Children's Home Society*  
**360-695-1325** (serves children)
- Family Solutions*  
**360-695-0115** (serves children)
- Sea Mar Community Health Center*  
**360-566-4432** (serves children and adults)
- Columbia River Mental Health Services*  
**360-993-3003** (serves children and adults)
- Community Services Northwest*  
**360-397-8484** (serves adults)
- Lifeline Connections*  
**360-397-8246** (serves adults)

**IF IN DANGER PHONE 911**

**When you call 911, ask for a CIT trained officer.** Crisis Intervention Team trained police officers are equipped with specialized knowledge and skills to use when interacting with individuals experiencing a psychiatric crisis.

PERSON OR FAMILY **IN CRISIS SITUATION** NEEDS HELP **RIGHT AWAY**

**Call Clark County Crisis Line**  
Toll Free **800-626-8137**  
**360-696-9560**  
TTY Line **360-696-1925**  
*24 hours a day-7 days a week*

**Mental health clinician answers immediately**



Clinician and person or family talk through the problem on the phone to resolution. May also be referred to Warm Line or Teen Talk for less urgent calls.



Clinician refers person or family to service agency for direct access to care:

- ▶ Children's Center
- ▶ Children's Home Society
- ▶ Columbia River Mental Health Services
- ▶ Community Services Northwest
- ▶ Family Solutions
- ▶ Lifeline Connections



If needed, person or family will be transferred to Clark County Crisis services.

Or, if you are currently in services, and it is during business hours, call your mental health clinician.

Clark County Crisis assists **IMMEDIATELY** by:

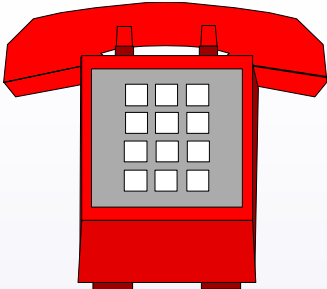
- ▶ Phone Contact
- ▶ Onsite help
- ▶ Meeting at a safe location
- ▶ Going to Emergency Room
- ▶ Referring to CCS Crisis Stabilization or ADAPT

# Clark County Regional Support Network Public Mental Health Services

*Crisis Calls:*

Toll Free..... 800-626-8137  
 Clark County Crisis Line.... 360-696-9560  
 CVAB Warm Line.....  
 ..... 360-750-2012 or 750-2014  
 Teen Talk.....360-397-2428 (CHAT)

Immediate Response Contact..... **911**



**The mission of the Clark County Regional Support Network (CCRSN) is to promote mental health and ensure that RSN-eligible residents of Clark County who experience a mental illness during their lifetime receive treatment, services, and support so that they can recover, achieve their personal**

**Clark County Recovery Vision Statement**

Recovery recognizes each person's unlimited potential. It encourages self-determination through respect, support, meaningful choices, and understanding. Recovery is maintained and achieved through a continuum of connected, relevant, supportive, individualized services, and is reflected in the language we use.

**Principles of Recovery**

- All people function on a continuum of wellness and move back and forth on that continuum.
- Our expectation is that all people will return to a higher place on the continuum of wellness.
- Mental illness is an event on that continuum. It does not define person.
- We recognize and value each individual's human experience.
- The person receiving the services controls the recovery process.
- The mental health system and the person receiving services are part of the entire community, not an isolated entity. Services offered should be integrated with the community-at-large.
- The mental health system shall recognize the various life domains of each person. Services delivered will connect the individual with the community to enrich each of these life domains. This connection moves the individual higher on the wellness continuum.

**CONCERNS?**

Call the person listed below for your agency. Or you may call the Clark County Ombuds Office at (360) 397-8470/toll free 1-866-666-5070 or the Quality Manager at Clark County Department of Community Services—360-397-2130.

- Catholic Community Services*  
 Meghan Franklin, Quality Improvement Coordinator ..... 360-567-2211
- Children's Center*  
 Pat Beckett, Executive Director .....360-699-2244
- Children's Home Society*  
 Bridget McLeman, Executive Director .....360-695-1325
- Sea Mar Community Health Center*  
 Nelson Quiroz, BH Program Manager .....360-566-4432
- Columbia River Mental Health Services*  
 Kelly Reed, Quality Director.....360-993-3179
- Community Services Northwest*  
 Antonia Mueller, Clinical Supervisor .....360-397-8484
- Family Solutions*  
 Lisa Catt, Clinical Director .....360-695-0115
- Lifeline Connections*  
 Brandy Whitney, Program Manager .....360-397-8246
- Clark County Crisis Line Administration*  
 Christine Newton, Community Liaison..... 800-422-3768
- SW Washington Medical Center*  
 Becky Hill, Clinical Manager .....360-696-5304

Last Revised: 12/04/08

**THIS CHART AVAILABLE BY INTERNET AT:**  
<http://www.clark.wa.gov/mental-health/services/index.html>