

Fleet Update Council Time

December 5, 2018



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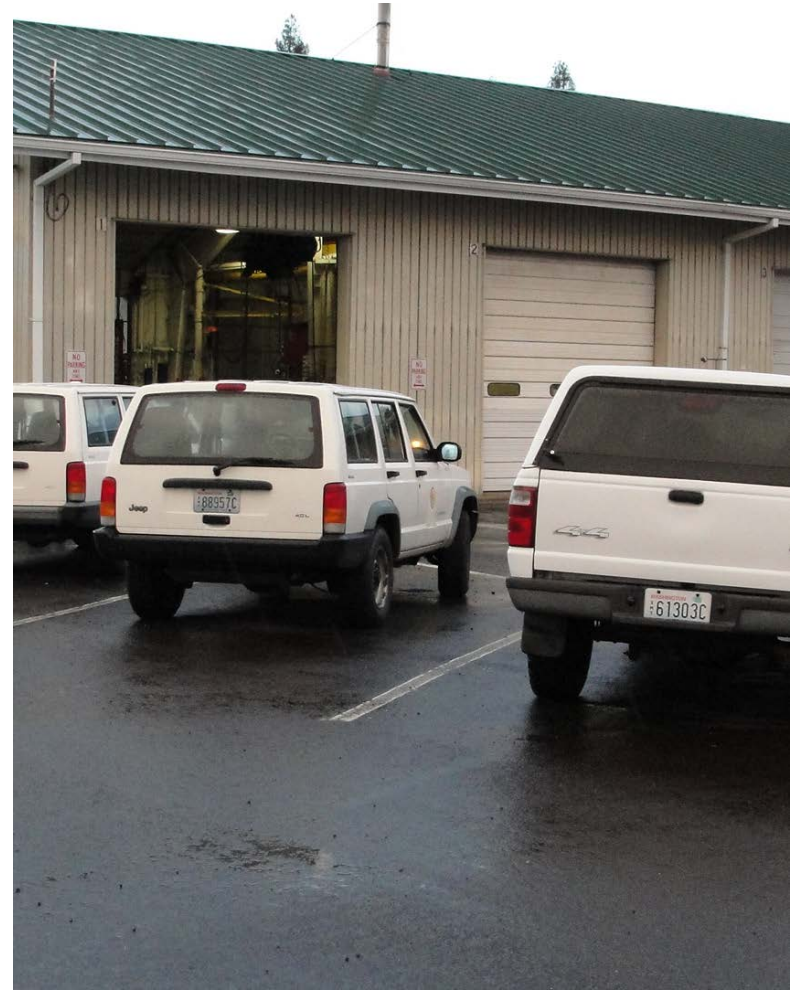
Agenda

- Our fleet
- Local competition
- Efforts
- Vision: reliable fleet
- Fleet standardization
- Develop policy/compliance
- Develop best practices
- Succession planning



Our Fleet

- 843 vehicles/equipment owned by fleet services leased to county departments
- Maintenance & repair (completive shop rate)
- Use FASTER for fleet management information system



Our Fleet

Department	Vehicles	Department	Vehicles	Department	Vehicles
Assessor Office	113	Facilities Management	35	Public Works Development Engineering	34
Clark Regional Emergency Services Agency	3	Purchasing	2	Public Works Equipment Services	35
Public Health	2	Juvenile	7	Public Works Motor Pool	10
Animal Control	9	Medical Examiner	2	Public Works Operations & Maintenance	267
Clark County Building	22	Office of Budget and Information Services	1	Public Works Parks and Trails	110
Code Enforcement	2	Prosecuting Attorney'	2	Public Works Preservation	5
Fire	9	Sheriff	178	Public Works Sewer	13
Corrections	28	Public Works Vegetation Management	17	Public Works Signals	5
Crisis Services	2	Public Works Clean Water	5	Public Works Traffic	19

Repair rate comparison, 2018-2019

- Fleet Services recently surveyed nine repair shops in Clark County.
- Hourly rates for these nine shops ranged from \$122 to \$150.
- In comparison, Fleet Services rate is \$112.42.



Studies & Evaluation

Mercury Associates completed fleet management review in 2017. Provided high level direction:

- Policy assessment
- Rightsizing
- Replacement study
- Rate review
- Asset fueling
- Cost management]
- Maintenance and repair



Vision

- Increased customer engagement
- Customer partnerships
- Transparency
- Efficient/good steward of public funds
- Continuous customer service improvement



Proposed Fleet Standardization

- Cost savings through trained mechanics
- Less parts inventory
- Easier vehicle selection
- Better manufacturer support
- Vehicle/equipment availability
- Acquisition process
- Auditing
- Shop equipment



Policy & Compliance

- Union
- APWA standards
- Clark County
- Risk Management
- Safety
- State of Washington
- ISO 140001



Best Practices

- Human capital
- Proper fleet sizing
- Customer service
- Operations
- Information Technology
- Finance and budget



Challenges & Opportunities

- Repair responses
- Overhaul of customer services
- Over capacity undersized shop facility
- Older & outdated building incapable of supporting productive maintenance operations
- IT infrastructure challenges to support IMS and up-to-date hardware and software
- Transitioning workforce; recruitment of experienced mechanics
- Need to develop succession planning & apprenticeship & internship



Work Plan

- Reviewing the current practices and policies of the division, there are a number of deficiencies and will require a number of improvements and changes to achieve the goals. Our work plan will consist of a number of phases:
- 1- Year 2019: Improve customer service and equipment standardization
- 2- Year 2020: Finalize policy
- 3- Year 2021: Re-evaluate practices and efficiencies



Thank you!

Comments and questions

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